

PatientSafe Solutions Extends PatientTouch® Communications

Demand for patient and contextual clinical communications drives expansion of PatientTouch® Communications product portfolio

SAN DIEGO ([BUSINESS WIRE](#)) – February 10, 2015 – PatientSafe Solutions, a leader in smart point-of-care mobile solutions for healthcare, today introduced expansion of its comprehensive [PatientTouch® Communications](#) suite. The clinical communications tool, formerly called Emma, improves enterprise clinical workflows, care team collaboration and increases patient satisfaction, maximizing payments and proving ROI.

According to a recent [survey](#), 71 percent of hospital executives declare that improving clinical operations and care delivery performance offers the biggest opportunity for cost savings. PatientTouch Communications, which includes voice and secure messaging, streamlines workflow to extended members of the care team, such as physician users and ancillary care team members, to further improve clinical communication, collaboration, and care coordination.

By consolidating system alerts, notifications, and text/image/audio messages, and leveraging the real-time patient information from the EHR, users can find and contact the right clinician and collaborate compliantly - saving time, reducing errors, and improving quality of care.

“While healthcare organizations are faced with the reality of cutting costs and streamlining workflows, we know their passion is providing excellent patient care,” says Joe Conductor, president and chief executive officer of PatientSafe Solutions. “Our goal is to equip providers with the best of both worlds. By empowering frontline, mobile clinicians with the right information they need, at the right time, we can enhance point-of-care delivery and provide a transformative ROI hospitals can count on.”

The system delivers on the promise of providing healthcare organizations contextual care team communication and collaboration and bring your own device (BYOD) functionality. By deploying an integrated solution that consolidates voice-over-IP (VoIP) and patient-centric messaging, the system eliminates the need for clinicians to carry multiple devices and decreases costs that come with maintaining and managing multiple devices. The PatientTouch Communications suite includes:

- PatientTouch Messaging
- PatientTouch Voice
- PatientTouch Alerts
- PatientTouch mView

“With an increased focus on care team workflow and collaboration, it is clear the value of patient and clinical contextual communications far outweighs a text message with little to no context,”

says Joe Conductor. “We are seeing unprecedented demand for our PatientTouch Communications suite from all types of healthcare organizations.”

To learn more about PatientTouch® Communications please visit www.patientsafesolutions.com/clinical-communications.

About PatientSafe Solutions

PatientSafe Solutions (San Diego, California) is leading the way in smart point-of-care mobile solutions for healthcare. PatientSafe is dedicated to delivering measurable safety and quality improvements through mobile solutions that extend an organization’s EHR and clinical systems and fit seamlessly into care team workflows. The company’s flagship product, the PatientTouch® system, delivers positive patient identification workflows, customizable care interventions, and clinically contextual communications to eliminate harm, reduce waste, and improve productivity. For more information, please visit the company’s website at www.patientsafesolutions.com.

PatientTouch® is a registered trademark of PatientSafe Solutions, Inc.

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